

YOUR SOLID FINANCIAL PARTNER

New Face Mask Requirements

Important Member Announcement

Dear Valued Member,

Thank you for your membership and patience as we continue to navigate this pandemic together. To comply with the Governor's new Executive Order 2020-147, beginning **Monday**, **July 13** we ask that all members join the BlueOx Team in helping to keep our communities safe by wearing a face mask while inside our branch lobbies.







BlueOx Credit Union is committed to the safety, well-being and needs of our members. We are here to serve you and if you are not comfortable wearing a mask or forgot it at home, no worries – we will provide you with a mask and there are many other mask-free ways that we are able to serve you! We understand that there are <u>exceptions</u> to this order and we stand ready to reasonably accommodate your needs.

We highly encourage you to continue practicing social distancing by utilizing our <u>Digital Banking</u> options, including <u>Online Banking</u>, <u>Mobile App</u>, <u>Mobile Deposit</u> and <u>Phone Banking</u>. And as always, you can access your account by <u>ATM or Night Deposit Box</u> and our Contact Center is available to serve your financial needs at **(800) 648-8035**, Monday through Friday from 9 a.m. to 5 p.m. by <u>telephone</u>, <u>text or live chat</u>. Also, our drive-thrus remain open Monday through Thursday, 9 a.m. to 5 p.m. and Friday, 9 a.m. to 5:30 p.m. in Albion, Battle Creek, Coldwater, Jackson and Sterling Heights.

Please be well and thank you for your valued membership!

Fran Godfrey CEO