

Looking for your second stimulus payment?

Dear Valued Member,

With the recent COVID-19 Executive Order now extended to January 15 and a second stimulus payment coming soon, we are sharing our 24/7/365 convenient, easy-to-use, safe and secure social distancing banking solutions that you can use from the comfort of your home – online or from any mobile device.

eAlerts



Are you wondering when your second stimulus payment will be direct deposited into your BlueOx Credit Union account? Sign up for our free ACH Deposit eAlerts via Online Banking. Watch our [“how-to” video](#) to learn how to subscribe today. This will allow you to receive a notice by email, text message or Online Banking message center, that you have received an automatic direct deposit into your account. No need to make a call, stop by or even log into Online Banking to find out when your funds have been deposited. [eAlerts](#) are a simple way to keep track of your finances and you can also set up alerts to notify you:

1. When an automatic payment has been withdrawn from your account
2. About account balances (above or below a certain amount)
3. When your loan payments are coming due

Mobile Deposit



If, by chance, you are receiving a paper check stimulus payment, you can easily and securely deposit this check or any other paper check with our free [Mobile Deposit](#) service within our [Mobile Banking App](#), without ever having to visit a branch. Simply download the BlueOx Credit Union app from the [App Store](#) or [Google Play](#). In the app you'll select "Move Money" from the main menu, then "Deposit Check" and register as a new user. Once you are approved you will be notified via email and you can start using it immediately.

Additional Social Distancing Banking Options



Online and Phone Banking

Check account balances, transfer money, pay bills, make loan payments, apply for a loan and more 24/7/365!



Mobile App

While on the go, check account balances, transfer money, make bill payments, deposit checks, manage your cards and more on mobile devices.



Mobile Deposit

Deposit checks into your account within minutes using your smartphone or tablet simply by snapping a picture!



Bill Pay

Paying bills is easy and free with our online Bill Pay tool. Setup automatic payments, create custom notifications and more!



Pay Anyone

If you have a bill due or owe a friend some money, you can send cash via text/email using our free Pay Anyone feature!



Mobile Wallet

Avoid having to touch payment terminals by enabling contactless payment tools like Apple Pay™, Google Pay™ or Samsung Pay™.



Card Controls

Turn your debit and credit cards on and off, report cards lost or stolen, and set up card activity alerts with this convenient BlueOx app feature.



LoanPay Xpress

A quick and easy way to make loan payments from the convenience of your home, or on a smartphone while on the go.

BlueOXcu.org

Be sure to check out our other free and secure social distancing [Digital Banking](#) options, including [Online](#), [Text](#) and [Phone Banking](#), where you can check balances, transfer money, pay bills, make loan payments, apply for a loan, deposit checks, manage cards and much more. For first-time [Online Banking enrollment](#), please use your member number and social security number. As always, you can access your account by [ATM or Night Deposit Box](#) and our Contact Center is available to serve your financial needs at (800) 648-8035, Monday through Friday from 9 a.m. to 5 p.m. by [telephone](#), [text](#) or [live chat](#).

Financial Relief Assistance



If you find yourself experiencing financial hardship due to the impacts of the coronavirus, please know that we are in this together and BlueOx is here to help. We understand that each member's situation is unique, so we have numerous options that you can choose from and our team members are ready to provide guidance and explore options that may help ease the financial impact of an unexpected income disruption. Apply for an [Emergency Relief Loan](#), [Skip-a-Payment](#) on a current loan, opt for [90-Day No Payment on new and refinanced Vehicle Loans](#) and explore [GreenPath Financial Wellness](#) for free financial counseling and debt management plans. For more information, visit [COVID-19 Financial Relief Assistance](#).

Protect Yourself

We'd also like to remind you to be cautious of online fraudsters as they often take advantage of people in times of uncertainty. As our valued member, we want to provide you with [information](#) and helpful [security tips](#) from the [Federal Trade Commission](#) (FTC) and World Health Organization (WHO) that you can use to protect your personal information.

Resources

- [Center for Disease Control and Prevention](#) (CDC)
- [World Health Organization](#) (WHO)
- [State of Michigan Coronavirus](#)
- [Internal Revenue Service](#) (IRS) - Get My Payment



Thank you for your continued trust in BlueOx Credit Union, as well as your flexibility and patience during this challenging time as we adapt and provide creative solutions to serve your financial needs. We will continue to closely monitor COVID-19 and keep our members informed via [BlueOXcu.org](#), email and social media. We apologize for any inconvenience as we continue efforts to protect the health and wellness of our members, employees and communities. Your Credit Union is strong. Your savings are safe. We will get through this together...we always do!

Please be well and thank you for your valued membership! Happy Holidays!

Fran Godfrey, CEO
Steve Cobb, President