



Dear Renée,

We are pleased to announce that BlueOx Credit Union is now moving into the final phase of our reopening plans with the opening of our Coldwater Branch lobby!

As we prepare to welcome members back to our Coldwater Branch lobby on **April 19** – in accordance to federal, state and local government guidelines and recommendations – this brings us to the final phase of our reopening plans and all six BlueOx Branch lobbies will now be open to serve your financial needs. Thank you for your patience and loyalty as we worked together during COVID-19 to keep our members, employees and communities safe and healthy. Please read on to learn more about what to expect when our Coldwater doors open.

Our Commitment to You!

Social Distancing

We require our employees and members to maintain proper social distancing while inside our branches. Each lobby has markings on the floors to help indicate the appropriate amount of distance that should be kept between each other. We will also limit the number of members allowed in our branches at one time.

Protective Equipment

Our team will be wearing protective equipment for your protection and ours. Face coverings are required when entering our branches. If you do not have a face mask on hand, we will provide you with one. We also have plexiglass barriers at every station to help prevent potential respiratory droplets from being exchanged by employees and members.

Hand Sanitizing Stations

Each branch has a hand sanitizer dispenser available for use.

Cleaning and Sanitization

Every branch has been provided with cleaning supplies to keep our branches properly sanitized throughout the day.

Community Items

We have removed all items that are shared between members. This includes water coolers, Keurig machines, coin machines, magazines, brochures, tables and chairs. Our restrooms will be locked and limited to by request only, while sanitizing after every use.

Heightened Security

We recognize that facial coverings come with additional risk and we have educated our staff on the best robbery prevention practices.

As a reminder, we continue to highly encourage you to practice social distancing by utilizing our FREE and convenient [Digital Banking](#) options, including [Online Banking](#), [Mobile App](#), [Mobile Deposit](#) and [Phone Banking](#). As always, you can access your account by [ATM or Night Deposit Box](#) and our Contact Center is available to serve your financial needs at **(800) 648-8035**, Monday through Friday from 9 a.m. to 5 p.m. by [telephone, text or live chat](#). Also, our drive-thrus are open Monday through Thursday, 9 a.m. to 5 p.m. and Friday, 9 a.m. to 5:30 p.m. in Albion, Battle Creek, Coldwater, Jackson and Sterling Heights.

Thank you for your business and continued trust in BlueOx Credit Union. Your Credit Union is strong. Your savings are safe. [#TrustYourCreditUnion](#)

Please be well and thank you for your valued membership!

Steve Cobb
President and Chief Executive Officer

Connect With Us



Download Our Mobile App

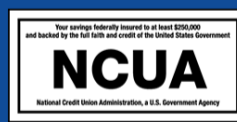


[Contact Us](#) | [Apply for a Loan](#) | [BlueOx Blog](#) | [View Online](#)

[BlueOXcu.org](#)

Routing Number: 272476776

[Privacy Notice and Disclosures](#)



Federally Insured by NCUA
Equal Housing Opportunity

©2020 BlueOx Credit Union. All rights reserved.
115 Riverside Drive, Battle Creek, MI 49015

[Click here](#) to unsubscribe.