



Dear Valued Member,

Welcome to BlueOx Credit Union. As we near the final merger process between the former Bi-County PTC Federal Credit Union and BlueOx Credit Union, **effective May 16**, we are reaching out to ensure that you received and read the important merger communication that we mailed to you in early April, and to provide some courtesy reminders regarding your account number, as well as Online Banking and Bill Pay.

Your Member Number

Your member number will adjust to a nine-digit number beginning with eight (8). This means you will start with an "8" and then add enough zeros to your existing member number to create a nine-digit number.

Current Member Number	Adjusted Member Number
1234	800001234
12345	800012345
123456	800123456

Your Online Banking

The last day to access your account through the current online banking service is **Friday evening, May 15**. Beginning the evening of **May 16**, log into your account at BlueOXcu.org to access [It'sMe247 Online Banking](#). Use your new nine-digit member number and the last four digits of the primary member's social security number as the password upon initial entry. Once logged in, you will be required to change the password and set-up three security questions and answers. Please print or download previous statements prior to **May 15**.

Your Bill Pay

The last day to access your current Bill Pay service is **Friday evening, May 15**.

- Payments scheduled to process on **5/15/2020** will be processed and paid. Payments scheduled with a process date on or after **5/18/2020** will not be processed or paid.
- Subscribers must download their payment history by **5 p.m. ET on 5/15/2020**. History will not be provided for a subscriber after this date and time.
- Subscribers will need to add all of their bill payments to the BlueOx Bill Pay system on or after **May 16**. They will not transfer over.

Access to your [new free Bill Pay service](#) will be available the evening of **May 16**. Log into It'sMe247 Online Banking and select "Pay and Transfer" from the top navigation bar. Then select "Enroll in Bill Pay." Step-by-step point and click instructions will guide you through enrollment and set-up. You may also contact a Member Service Advisor who will provide you with help and instructions for enrolling in Bill Pay. We'll even educate you how to set-up bill payments and reminders, as well as how to receive your bills electronically.

Your Mobile App

If you prefer to do your banking from your phone, [download our app](#) from the Apple or Android app store.

You may find the full merger communication on our website at: blueoxcu.org/welcome-bi-county. Please reach out with any questions you may have at (800) 648-8035.

Thank you for your valued membership. We look forward to serving all of your financial needs!



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